

ARENA USER GROUP QUESTIONNAIRE

Question	Answer
What are facility guidelines and requirements specific to physical distancing?	
What is the parking lot use guidelines? Is drop off and pick-up at or near the same location or at another area?	
What are the entry and exit guidelines, including re-entry rules?	
Will non-medical masks be required?	
What is the participant/guest participation tracking guideline?	
Are there areas that may not be accessible in the facility – main lobby, dressing rooms, observation areas, showers, washrooms, etc.?	
If dressing rooms are not available, what alternative option may be conveyed to players and parents?	
Are common areas available to put on skates or remove skate guards with marked physical-distanced seating?	
Are there any guidelines for cheering (e.g. clapping only)?	
What are the participant level calculations? Are there restrictions specific to the number of people allowed in public areas?	

Are there any changes in traditional ice use times?	
Are there care and control expectations (e.g. coaching to participant ratios)?	
What is the parent/guardian attendance guidelines?	
What is the elevator use guideline?	
What additional cleaning and disinfection processes have been implemented by facility owners and how often are common touchpoints serviced?	
What are the user group guidelines for cleaning or disinfection use?	
What are the guidelines for equipment use/storage?	
What are the guidelines for user group on site storage of equipment?	
What are the warm-up activity guidelines?	
What is the guideline for outside food and drink?	
What are the First Aid and emergency evacuation guidelines?	
What is the accident/incident reporting guidelines?	
What are the penalties for non-compliance of rules and/or protocols?	